



Problem Solving Techniques and Root Cause Solutions

Wednesday, June 12, 2024

The first step to solving any problem is to define the problem and identify the root cause. Root cause analysis is the second important element of problem-solving. The reason? If you don't know **WHAT** the problem is, you can never **SOLVE** the problem.

There are a variety of problem-solving tools available, however, you need to know when to use which tool in a manner that is appropriate for the situation.

Join us for this workshop and learn about:

- Familiarization of industry wide 'best practice' techniques for problem solving
- Creating confidence in using root cause analysis techniques through hand-on exercises
- Gaining the A-Z ability for problem identification, root cause analysis, and corrective action implementation
- Discovering the Plan-Do-Check-Act (PDCA) model for communicating and organizing improvement projects
- Coaching and guidance for selecting the best format and problem-solving model for your company

Who Should Attend: Operations personnel responsible for solving problems that plague the production process, Office staff that are impacted by recurring-unsolved issues, Leaders and Quality Engineers responsible for removing obstacles, defects, and failure modes that impact Operations.

EVENT TIME
8:00 am - 12:00 pm

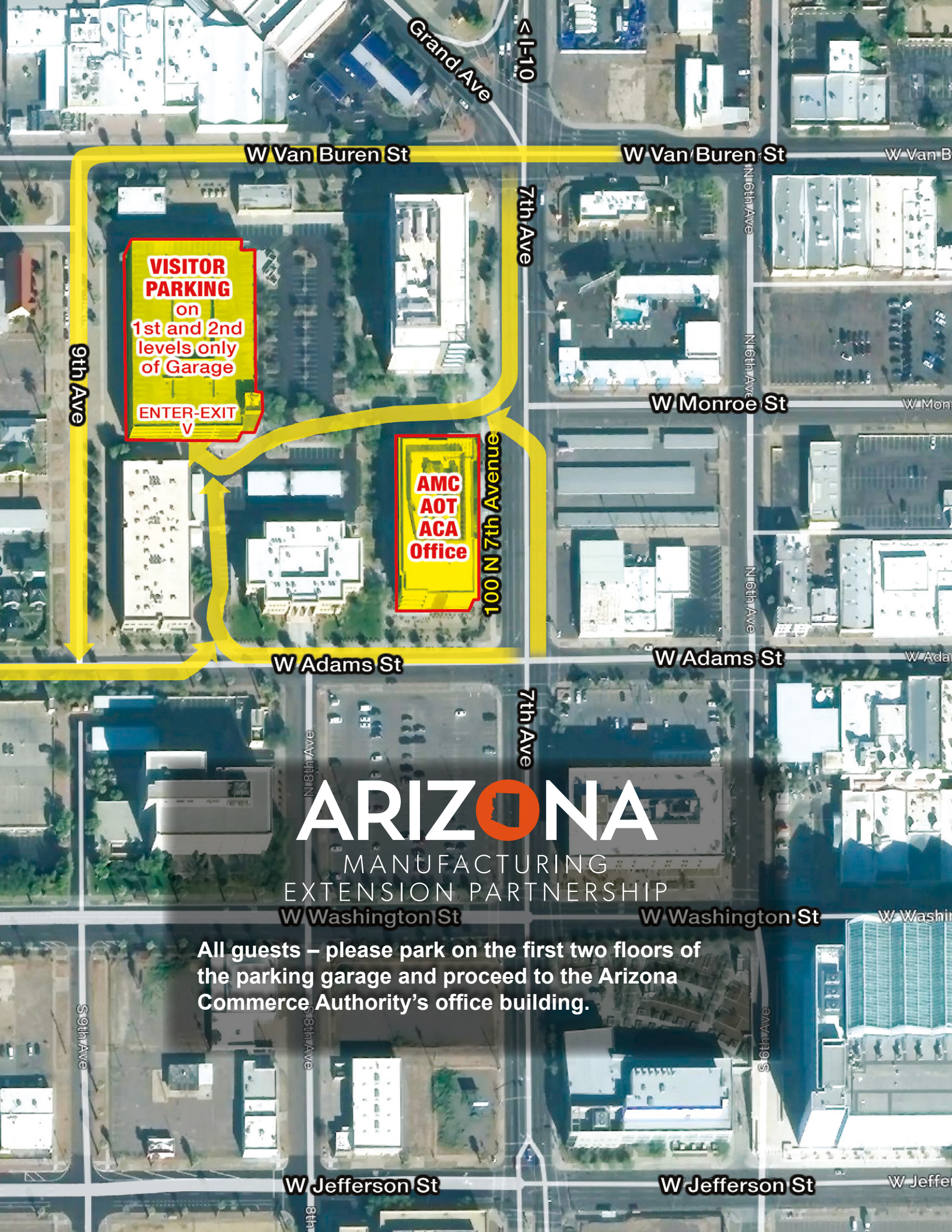
Cost:
\$149.00
per person

WHERE
Arizona Commerce
Authority
100 N 7TH Avenue
Phoenix, AZ 85007
First Floor Conference
Center

Register at http://bit.ly/AZMEPPProblemSolving_RootCauseSolutionJune2024

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Office**

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All guests – please park on the first two floors of the parking garage and proceed to the Arizona Commerce Authority’s office building.