



Introduction and Overview to Training Within Industry (TWI)

Wednesday, January 29, 2020

Training Within Industry, TWI, is a dynamic program of hands-on learning and practice, teaching essential skills for supervisors, team leaders, and anyone who directs the work of others. TWI is an essential element of Lean and continuous improvement programs around the world.

Join us as we explore the elements of TWI in this informative 4-hour workshop. We'll cover the history, the five needs model for all supervisors and an overview of the 3 main modules:

Job Instruction Project Objectives:

- *Train supervisors to effectively instruct
- *Increase productivity of your entire team
- *Reduce scrap
- *Implement new knowledge into the workplace

Job Methods Project Objectives:

- *Train supervisors in how to effectively solve problems
- *Increase production by at least 25%
- *Reduce labor-hours by over 25%
- *Reduce grievances by more than 25%

Job Relations Project Objectives:

- *Assist in creating a culture for change
- *Teaches supervisors how to build positive employee relations
- *Increase cooperation and motivation
- *Effective conflict resolution

EVENT TIME
8:00am - 12:00

\$49.00
coffee, pastries, and fruit provided

WHERE
Arizona
Commerce Authority 100
North 7th Avenue
Phoenix, AZ 85007
1st Floor Conference Center
Camelback

Register at <http://bit.ly/azmepTrainingWithinIndustryJan2020>



**VISITOR
PARKING**
on
1st and 2nd
levels only
of Garage
ENTER-EXIT

**AMC
AOT
ACA
Office**
Bldg 3
Suite
400

ARIZONA

COMMERCE AUTHORITY
OFFICE OF TOURISM
MEXICO COMMISSION

All guests please park on the first two floors of the parking garage and proceed to Building 3.

To gain access to our offices on the 4th floor, please push the intercom button located between the two elevators in the lobby of the building and our receptionist will buzz you up to our office.

If for some reason the intercom is not working, please contact Alisa Centeno directly at 602-845-1200.