



RESPOND → PLAN → RETURN STRONGER

### Maintaining Relevance in the Eyes of Your Customers

PRESENTED BY Brett Gilliland



### **Buyers Began to Scrutinize Every Penny**





Photo Source: thelens.news

### **Relevance Lessons from Fly Fishing**





### **Relevance Lessons from Fly Fishing**

- 1. Go to where the fish are
- 2. Select the right fly
- 3. Present an irresistible offer



# Fly Selection Do your homework!





### **Presentation** (Irresistible Offer)





fly to drift just

out





RETURN STRONGER

# **Apply the Lessons from Fishing**

- 1. Go to where the fish are
- 2. Select the right fly
- 3. Present an irresistible offer

# Where Are Your Fish Hanging Out?

- 1. Facebook or LinkedIn?
- 2. Google Search?
- 3. Podcasts or blogs?
- 4. Networking events?
- 5. Virtual events?
- 6. Partner channels?

# **Crank Up the Relevance!**

- 1. Do your homework you MUST find out what your customers need
  - a. What pains are they solving for?
  - b. What benefits are they reaching for?
- 2. Then, configure (or reconfigure) your offering to match

# **Present an Irresistible Offer**

- 1. Stack value
  - a. Base offer perfectly RELEVANTb. Value-added bonuses
- 2. Increase urgency
- 3. Create scarcity
- 4. Make it easy to buy
- 5. Reduce/eliminate risk





#### Now Manufacturing Personal Protective Equipment

As COVID-19 continues to impact essential workplaces, Timberlane has pivoted our business to help serve our community by producing face and intubation shields for medical professionals.





#### Learn More

# **Events & Services Online**

### BREATHE EDUCATION









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## **Relevance is the Key!**



RETURN STRONGER 🚺

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