RETURN STRONGER





RESPOND → PLAN → RETURN STRONGER

Return Stronger in the New Year

PRESENTED BY

Joe Carella, Assistant Dean, Eller College of Management



What you should take away from today

- We are surrounded by turbulence and our brain does not like it
- Our brain's a bit of a lazy bum and stress is our "frenemy"
- There is a way to manage turbulence and it starts by taking control of our feelings and our environment

Two questions to get us going

Where are turbulence and chaos originating from?

What is my coping mechanism?

We live in a VUCA world...

VOLATILITY

Changes occur much more often than before and require continuous analysis and evaluation.

COMPLEXITY

The number of factors determining the development process increase significantly or become unknown.

UNCERTAINTY

We are not able to unambiguously predict and prioritise factors that may influence the situation.

AMBIGUITY

Information is difficult to interpret unequivocally. Past experience is not applicable to explain new processes and events.

WARI

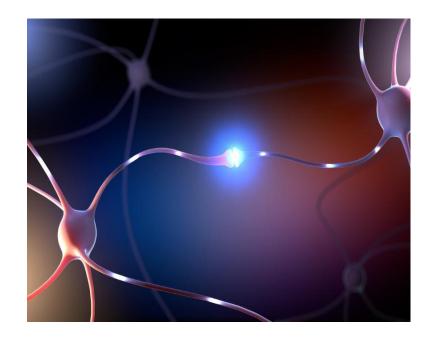




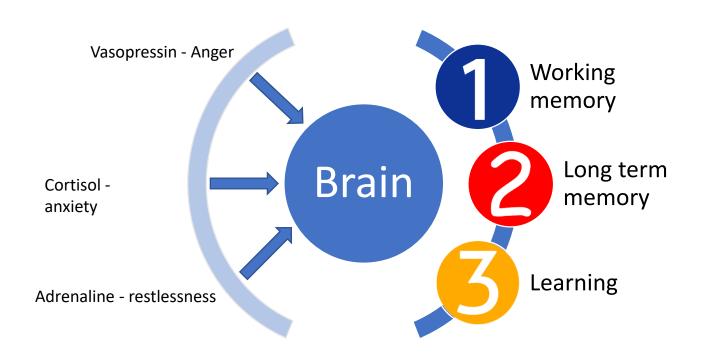


Let's drill deeper

- When faced with new information our brain activates connections between neurons – over time these connections become stronger or weaker
- Our brain is wired to focus on threats
 5X more than on rewards
- Resilience is the capacity to retain our best character and traits while in the crucible of a crisis
- Our brain's resilience is reliant on the neural network we ourselves create



When our brain is under stress



Turbulence and Leadership - Research

Interviews with 40 senior leaders 3 critical dates (February 15th, March 1st and March 15th)
Focus on Inward/Outward













- Emotional Balance
- Staying Motivated
- Embedding New Microhabits
- Staying Agile & Open





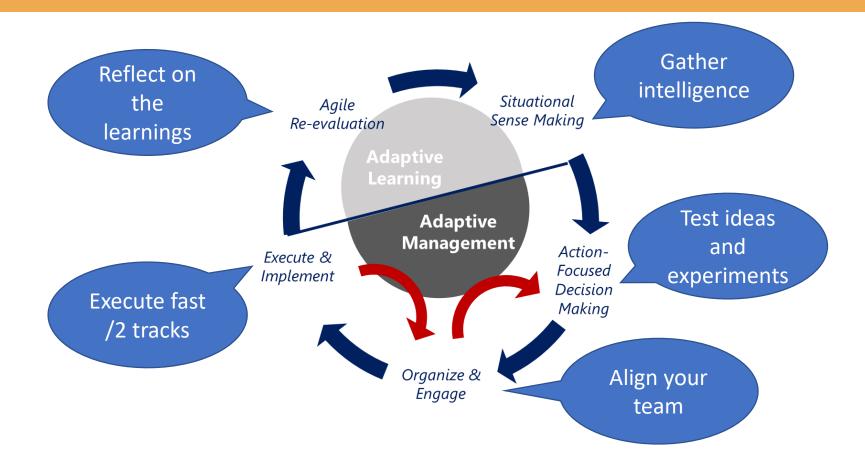








Leadership Readiness Framework



5 neuroscience-based actions everyone can take

- Engage others who think differently from you
- 2. Set a long-term goal (something that really matters to you) and tie what you do to it
- 3. Find space for recovery and reflection
- 4. Replace one unhealthy snack with a healthy one (fruit)
- 5. Simply take a deep breath at least every hour set an alarm

5 actions if you lead a team

Be Direct

in complex situations

Transparency in information communicated and received will gain mutual trust and collaborative efforts.

Be Understandable

in ambiguous situations

Clarity in purpose, direction, and responsibilities will empower others.



Be agileIn your t

In your thinking

Be Reliable

in volatile situations

Follow through on what is said and agreed to will accelerate positive momentum.

Be Trustworthy

in uncertain situations

Invest in people, keep teams engaged, involve partners, seek to understand, speak to be understood, act with respect always.

Philosophy | Values

Know that your brain wants to trick you into using your autopilot, run experiments instead!



Joe Carella

carella@arizona.edu

