



Leveraging LinkedIn for Increasing Sales

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Agenda

- **Introduction to WSI**
- Why you need to use linkedin
- Learn how to make your profile stand out
- **Detailed plan to increase your sales**
- **Summary and Action Steps**

Contact me to get slides for this webinar

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Prosp ects

WSI-We Simplify The Internet

• WSI

- Founded in 1995
- 1,100 Digital Marketing Consultants
- 81 Countries Worldwide
- Global Clients across all industries
- Access to experts in all areas of technology
- Madhu Chadha
 - WSI Certified Digital Marketing Consultant
 - 20 years Digital Marketing and Business Experience
 - Helping Clients Grow their Business across many industries

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HOLMES LAW OFFICES

The Law Offices of Stephen Holmes, Esq.

Just Appeals The Law Office of Scott M. Davidson













A Range of Powerful Services

Online Leads and Sales

Online Brand Credibility, **Reputation**, and Exposure

National SEO \checkmark \checkmark E-Commerce SEO \checkmark \checkmark Local SEO \checkmark Paid Search (PPC) \checkmark Website Conversion \checkmark \checkmark Optimization

Development

- Strategy and Implementation
- Website Architecture Consulting



Customer and Prospect Communication

- **Responsive Website**
- **Content Marketing**

- **Content Marketing** \checkmark Strategy Consulting
- Content Marketing \checkmark Implementation
- Social Media \checkmark



Problem: Cold Calls are Ineffective

Sales Dilemma:

- Their potential buyers are more informed
- Cold calling is effective only 3% of the time
- Sales still need to generate between 70% and 85% of their own leads







Disruption in the Sales Process

B2B Buyer has changed

and Sales needs to pro-actively engage prospects on the social channels that they use regularly

Social Prospecting

gives us a competitive advantage

> "Reps using social selling techniques realize 66% greater quota attainment than those using traditional prospecting means."



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Sales & Marketing

need to be aligned closely, sharing a unified message across social channels

ROI on Social Selling

is dramatic: better quota attainment, a positive brand reputation, and a sales team that generates leads

-Sales Benchmark Index







The Changing B2B Buyer

Buyer Purchase Decision Timeline



Buyer due diligence begins



Buyer first contacts vendor



The Opportunity

Choice #2:

Put effort into the first 69% Low competition Little price friction



Buyer due diligence begins



Choice #1:

Fight with everyone else for the business

Buyer first contacts vendor



Then 2020 happened....

Due to the COVID-19 pandemic, all tradeshows have been cancelled until further notice.





Why Linkedin ?

- 63M decision makers
- 30M Company Pages
- Visitor to lead conversion 3X vs. other channels
- Voted most trusted network



Linked in

LinkedIn accounts for 80% of B2B leads from social media



Why Linkedin?

McKinsey & Company

B2B leaders that commit to further digitizing their go-to-market models should derive **competitive advantage in the form of more—and more loyal customers** than their slower-moving peers.





LinkedIn-Scalable Relationship Building

1

- Time Efficient
- Informed
- Broad visibility
- Free
- 24x7



1,000

1,000,000



Exercise: Linkedin Social Selling Index

in Share

Social Selling Dashboard



Madhu Chadha

★Develop & grow your business
through strategic digital marketing ★
Lead generation ★Creative content ★
Social media

^{Top} 1	%
Industr	y SSI Rar

Top **1**% Network SSI Rank

Social Selling Index – Today

'our Social Selling Index (SSI) measures how effective you are at establishing your professional brand, finding the right people, engaging with nsights, and building relationships. It is updated daily. Learn more



https://business.linkedin.com/sales-solutions/social-selling/the-social-selling-index







Exercise: Social Selling Index



https://business.linkedin.com/.../get-your-score-linkedin-makes-the-social-selling-inde... * Aug 3, 2015 - The Social Selling Index (SSI) has been an important tool for sales professionals who want to go beyond social selling activities and measure ...





Exercise: Social Selling Index



https://business.linkedin.com/sales-solutions/social-selling/the-social-selling-index





Exercise: Social Selling Index



https://business.linkedin.com/sales-solutions/social-selling/the-social-selling-index





78% of social sellers outsell peers who don't use social media.







01

IDENTIFY PROSPECTS

That you would like to engage Update your Profile

02 CONNECT WITH PROSPECTS

Preferably asking a colleague for a referral

OBSERVE

The prospects on Social Media

04



To engage with the prospect and build rapport

05



Build trust then ask for the deal



1. Identify Prospects: Persona Exercise





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ned For:	D	Designed by:		Date:		
nds us				Pain Points		
arch		Their website is not coming on first page of google				
dia		 Losing business as they don't have responsive site 				
ts to know			Wha	at s/he doesn't v	vant	
ow how n get on gle and g	et	They don't want to lose business to competition				
s from us				What can we do		
get m their		 Build a mobil Keyword rese Optimize their 		rd research	dly n	ew site



Build your Personal Brand / Profile

You want an All-Star profile – increases reach 50%

- Professional Profile Photo (Size 400X400)
- Add a custom background photo to your profile (Size 1584 x 396)
- For the Target Persona (Make it buyer centric, focus on how not what)
 - Professional Headline
 - Featured section
 - Summary
 - Recommendations
 - Call to action

☆ All Star

0X400) o your profile (Size 1584 x 396) Iyer centric, focus on how not what)



Professional Headline & Summary









Contact Info Missing









Examples profiles- Bad/Good









Examples profiles- Bad/Good

L Cop	
	KPS Ventures, Inc
igital Ad Agency, Reputation, Video, SEO, for Movers, Real	KPS Ventures, Inc
igital Ad Agency, Reputation, Video, SEO, for Movers, Real state, Veterinary, Dental, Chiropractor,	-
	See contact info

Internet and Digital Advertising, Marketing, Reputation Management, Video Production, Media Authority, SEO, Movers, Real Estate, Food Truck, Spa, Salon, Social Media, Lead Generation, SMS and Mobile Text





After over 20 years of providing mediation services to a wide variety of clients, Kyle retired from the mediation business and now owns and operates Office Evolution franchises in the Greater Phoenix area of Tempe, Scottsdale, Chandler, Mesa and surrounding communities. Office Evolution delivers Executive Office Space, co-working and work spaces, meeting rooms, etc. to help entrepreneurs and start-ups grow and succeed with their small business. With an emphasis on customer satisfaction, customer service, flexibility, and entrepreneurship, Office Evolution is the Small Business go-to for start-ups and small businesses wanting to professionalize and expand their business allowing the member to focus on their business rather than managing logistics, screening phone calls or working at the local coffee shop.



Making quality connections

- 1. Start with friends and family
- 2. Alumni (great tool within LinkedIn)
- 3. Co-workers past and present
- 4. Review who LinkedIn suggests
- 5. Anyone you meet in person
- 6. Use search function



mily n LinkedIn) resent ggests

Set a goal for weekly connection requests





2. Linkedin Basic Search – Free version

- Search People
- Search companies
- Send connection request
- Let's go over the message scripts in the next few slides





Paid tool--Sales Navigator Tool

- Tool
- Get more than 100 connections in 30 days.



Sign up for Free 30 day subscription to Sales Navigator



Linkedin Connection requests- Messages

Connection Requests - Your first message will be to invite your targeted audience/persona to your network

Dear First name

I am building my network with like-minded people in the marketing industry. I would appreciate you connecting with me on LinkedIn.

Kind regards Madhu

Dear First name I am building my network with local business owners in my area. I would appreciate you connecting with me on LinkedIn.

Kind regards Madhu

* Modify these message scripts to suit your style and campaigns. They are a guide to help you create your own.



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Follow up Message

Dear Firstname

Thanks for connecting with me on LinkedIn

Regards Madhu



Sending a follow-up message is key to starting conversations as well as just being polite.



Message Type: Accepting a Request

Accepting a connection request

When someone invites you to connect, use the opportunity to find out more about them and ask them how you can help them.

Dear Firstname

Thank you for inviting me to be a part of your network. If I can help you in any way, just let me know.

Feel free to use me as a resource for any information regarding digital and social media marketing.

Kind regards Madhu





3 and 4: Observe and Share Content

Live Demo





Message Type: Are You Interested in our services?

Interest Messages – For website audit The key to prospecting on linkedin is not to be pushy or needy. Just find out if they are interested in the services that you provide.

Write a interest message for each service that you offer.

Complimentary Website audit

At WSI we realize that it is not always obvious to determine if your website is performing optimally.

We have cutting edge software that can quickly highlight areas for improvement.

Would a no-obligation complimentary website audit be of interest to you?

Kind regards Madhu



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Develop an action plan

- Develop your Strategy
- Build persona of targeted audiences
- Enhance your profile
- Share content and observe
- Get your messages ready for connecting





Linkedin workshop Session (3-4 hrs) \$500 Individual Consulting \$100 per hour

PERSONAL BRANDING ····	MARKETING ON LII
Social Selling Goals Sheet \equiv	Persona Exercise $\equiv \oslash 1$
LinkedIn Navigation 101 $\equiv \oslash 1$	Select Volunteers fo exercise
Personal Branding Canvas	Create Slideshare A $\equiv \boxed{0} \ 0/2$
Create a winning Profile $\equiv \square 0/8$	Profile Research
Build a Quality Network $\equiv \boxed{0} 0/5$	LinkedIn Prospectin
Build your Reputation & Credibility	Joining Groups ≡ ☑ 0/1
Sharing & Liking Content $\equiv \odot 0/5$	Finding Content & S
Add a card	Add a card

N LINKEDIN ····	LEAD GENERATION
se	Sales Navigator ≣
rs for end of day	Sales Navigator Navigation & Features
are Account	Sales Navigator Prospecting $\equiv \boxed{5} 0/7$
ecting	Mining Your Network with Sales Navigator
	Building Your Lead GenerationDatabase
t & Sharing	Create Your Own Groups ≣
	Add a card





Questions



Checklist for creating an all star LinkedIn profile

Contact--Madhu Chadha 480-467-4435 mchadha@wsitopwebdesigners.com



LINKEDIN PROFILE CHECKLIST

How to Create an All-Star LinkedIn Profile



