

## ZocDoc Opens Phoenix-Area Office to Improve Customer Service Standards, Increase Sales

*Scottsdale Office to Create Hundreds of Local Jobs*

**SCOTTSDALE, AZ – March 26, 2013** – [ZocDoc](#), a free service for patients to find doctors and book appointments instantly online, together with Governor Jan Brewer, Scottsdale Mayor Jim Lane, the Arizona Commerce Authority (ACA), and the Greater Phoenix Economic Council (GPEC), today announced the official opening of its office in Scottsdale, Arizona. Headquartered in New York City, ZocDoc, the patient's personal health ally, allows patients to search for nearby, in-network medical providers and instantly book appointments online. Patients can also securely fill out paperwork before their visit using ZocDoc Check-In, and ZocDoc will securely save the information for future visits with participating ZocDoc doctors. The Phoenix-area office is the company's second U.S. office and third office location worldwide. The company opened its new Phoenix-area office in order to rapidly grow its award-winning Customer Service and Sales teams.

"We are committed to providing first-rate customer service, and we're incredibly proud of our high service standards which include answering within eight seconds of a call," said ZocDoc founder & CEO Cyrus Massoumi. "In turn, patients reward us with their loyalty and by telling others about our service, making ZocDoc one of the most highly-recommended companies in healthcare. By building a team of excellent service and sales professionals in the Phoenix region, we will continue to improve upon the service we provide to patients and doctors every day."

"ZocDoc's decision to expand its business to Scottsdale is wonderful news – not only for our state economy, but for Arizona jobseekers and the citizens who will rely on its premier services," said Governor Jan Brewer. "This move provides further validation of the pro-business environment, low taxes, lean regulations and quality workforce that consistently attract out-of-state companies to Arizona. I will continue working with the Arizona Commerce Authority to secure first-rate companies, like ZocDoc, in our state."

"ZocDoc will be a wonderful addition to downtown Scottsdale. They are a growing company that is pulling two of our most promising business sectors – medicine and technology – together in an innovative way. They have earned recognition as a great place to work, and I know that will be enhanced as their employees enjoy the quality of living in Scottsdale," said Scottsdale Mayor W.J. "Jim" Lane.

"We want to thank ZocDoc for choosing Arizona as the site of its second U.S. location. ZocDoc's expansion into Arizona speaks volumes about our state's dynamic and talented workforce and ability to attract innovative, forward-thinking companies," said Sandra Watson, President and CEO, Arizona Commerce Authority.

"The Greater Phoenix region has a dynamic healthcare IT cluster that is growing exponentially, just like ZocDoc, whose innovative service is a welcome addition to our community," GPEC President and CEO Barry Broome said. "Scottsdale's young, university-educated workforce is a perfect fit for ZocDoc's needs and has the added bonus of an urban culture, with walkable restaurants, shops and entertainment venues."

ZocDoc plans to employ more than 650 area residents in the next three years, and to hire 66 people in the Phoenix region by the end of 2013. The company currently employs more than 400 people worldwide in its New York City headquarters and Pune, India office. Job-seekers should visit ZocDoc's [Careers](#) page to learn about opportunities at ZocDoc and apply for a position.

More than 2.5 million patients a month use ZocDoc's service, which is currently available in over 1,700 U.S. cities, making it available to over 40 percent of the U.S. population. ZocDoc also offers a Spanish-language version of its free service called ZocDoc en Espanol ([espanol.zocdoc.com](http://espanol.zocdoc.com); [iPhone](#) and [Android](#)) that helps Hispanic patients effortlessly find Spanish-speaking doctors and book appointments with them.

To learn more about ZocDoc, please visit the ZocDoc [press room](#). Follow the latest ZocDoc news on the [ZocDoc blog](#), via [Twitter](#), or on [Facebook](#).

### **About ZocDoc**

More than 2.5 million patients each month use ZocDoc to find a nearby doctor or dentist and instantly book an appointment online. The company's most recent product, ZocDoc Check-In, allows patients to fill out their paperwork online in advance of their appointment. By revealing the 'hidden supply' of appointments, ZocDoc helps patients receive faster access to care and optimizes doctors' schedules. ZocDoc has raised \$95 million in investments to date and is currently available in more than 1,700 cities and covers 40 percent of the US population. This service is free for patients via [ZocDoc.com](http://ZocDoc.com) or the free ZocDoc apps for iPhone and Android. A Spanish-language version called ZocDoc en Español is also available ([espanol.zocdoc.com](http://espanol.zocdoc.com); [iPhone](#) and [Android](#)).

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