

RESPOND → PLAN → RETURN STRONGER

Money Decisions for the Holidays

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Holidays: Stress and Opportunity for Businesses

54% entrepreneurs feel stressed at holidays: creating customer demand, managing work/ life balance, keeping prices competitive

54% of employees say they are stressed leading up to the holidays: buying presents, increasing workload, managing personal expenses 56% of consumers say that the extra financial strain brought on by the holidays is their biggest source of anxiety: gifts, decorations, pressures of time

* Bank of America 2019

* Pelton Rose 2017

* One Poll 2019

→ Holiday Revenues can be up to 40% of yearly business
→ Consumers and Business Customers making more and larger purchases
→ Employee Engagement and Retention activities are expected

Traditional Holiday Money Decisions

Discounts and Specials for Customers

Parties, Bonuses, and Events for Team

Financial Choices for the Leader



Today→ Traditional and Emerging Strategies for Your Holidays

Customers

- > Relationships
- Revenues and Margins

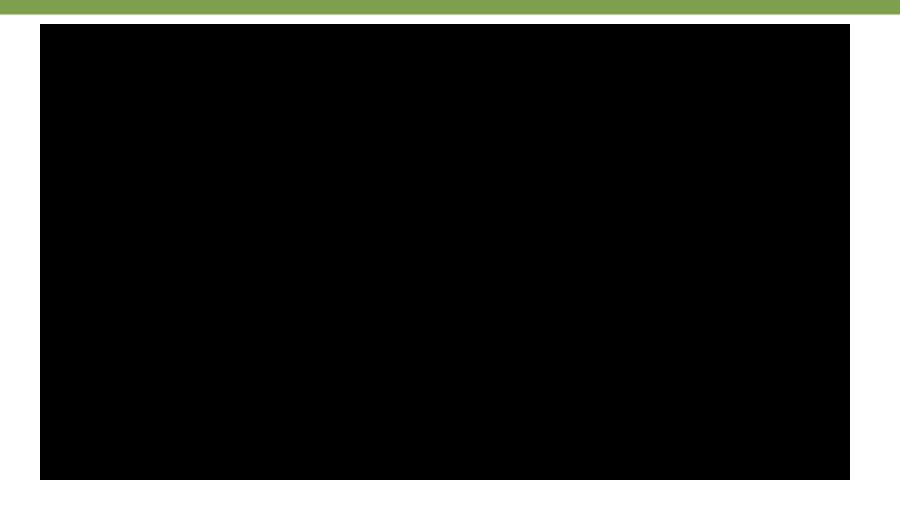
Employees

- ➢ Retention
- Engagement
- Expense and Profitability
- You the Leader
 - Strategy
 - Personal Resilience

Customers: Deepen **Relationships** to Add Value, Increase Revenues, and **Enhance** Margins



Tish Times, Tish Times Sales Agency



http://www.TishTimes.com/

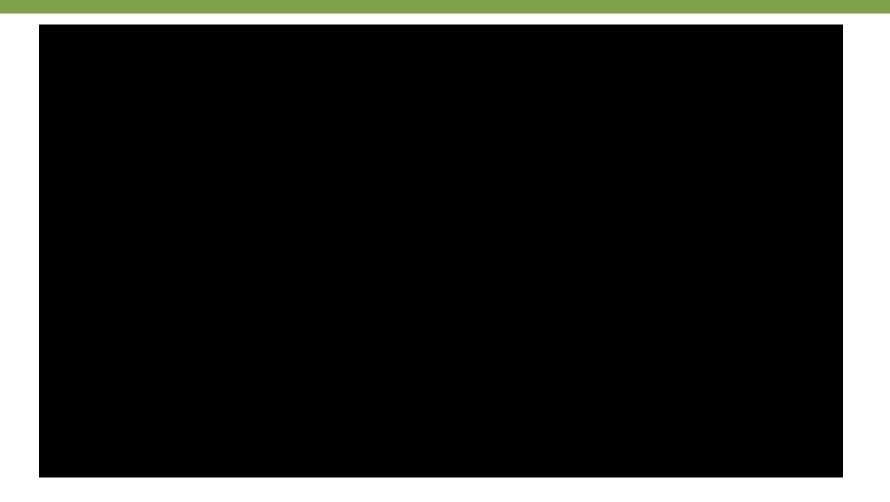


Employees: Engage Authentically to Protect **Retention and Profitability**



RETURN STRONGER 🚺

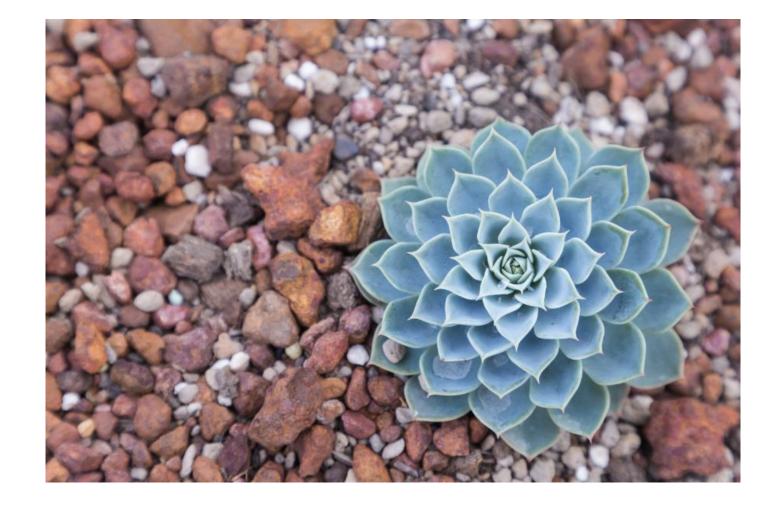
evolvedMD Erik Olson



http://www.evolvedmd.com/



You: Honor the Holidays, **Retreat and** Reflect, Return Stronger



What Actions Will You Take?

Customers

- > Relationships
- Revenues and Margins

Employees

- > Retention
- Engagement
- Expense and Profitability
- You the Leader
 - Strategy
 - Personal Resilience